SHAZAM BOLT$ CARDHOLDER QUICK GUIDE

For users with turn card off / on feature.
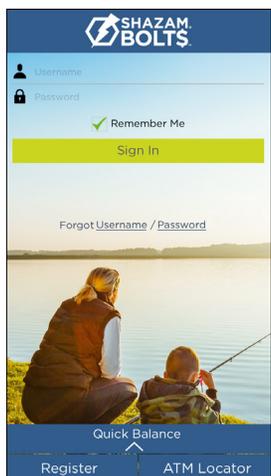
ENROLL

➤ Download SHAZAM BOLT$ for free from the Apple App Store or Google Play

➤ Select **Register**

➤ Enter your debit card number

➤ Review and accept product terms and conditions

➤ Proceed with the Card Verification process and complete the User Profile information

➤ Activate the account via email activation link
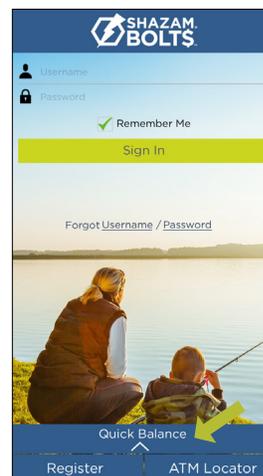
LOGGING IN

➤ Enter your username and password, or enable fingerprint access

➤ See your balances without logging in by tapping **Quick Balance**

MANAGE ALERTS AND BLOCKS
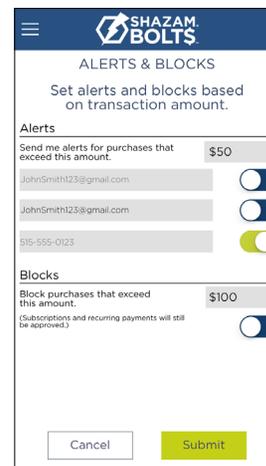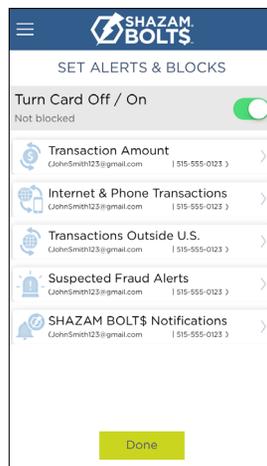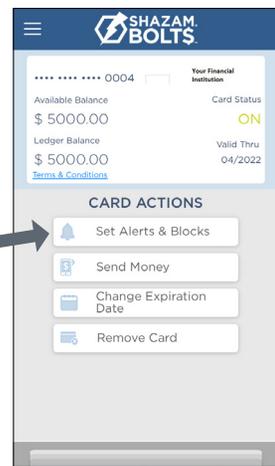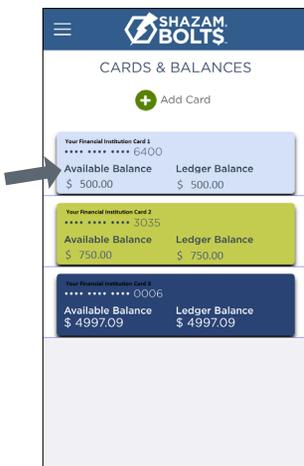
➤ Select a card from **Cards & Balances** screen

➤ Tap **Set Alerts & Blocks** on the **Card Actions** screen

There are several options for alerts — tap on each to determine your alert delivery settings and configure the app to best fit your needs.

➤ **Turn Card Off / On** — turn your card on and off using the slider button

Here you can set blocks for:

➤ Transactions over a certain amount

➤ Internet and phone transactions

➤ Transactions outside of the U.S.

Choose how you want to receive alerts.

➤ Set alerts to send to your email and / or via text message (confirmation of the mobile number is required the first time text message alerts are enabled and standard text messaging fees may apply)

➤ Text messaging is an optional feature that needs to be enabled by your financial institution

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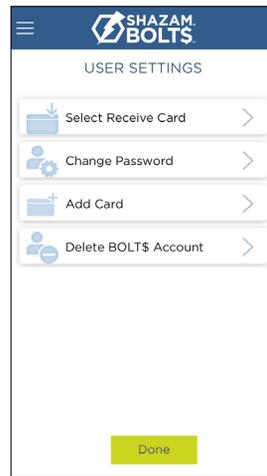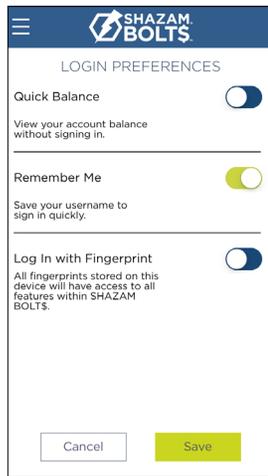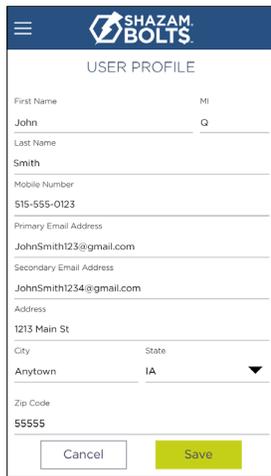
USER PREFERENCES

➤ Tap **User Profile** on the **Menu** screen to manage your personal information

➤ Tap **Login Preferences** on the **Menu** screen to enable Quick Balance, Remember Me and fingerprint access

➤ Tap **User Settings** on the **Menu** screen to change your password, add / delete a card or select a Receive Card

  ➤ Tap **Select Receive Card** to choose a card to receive money from other users
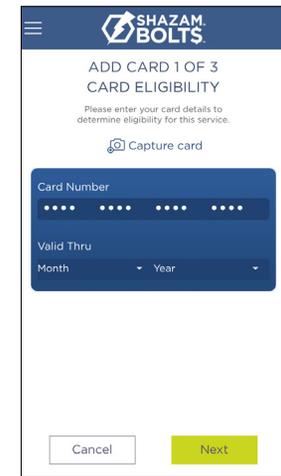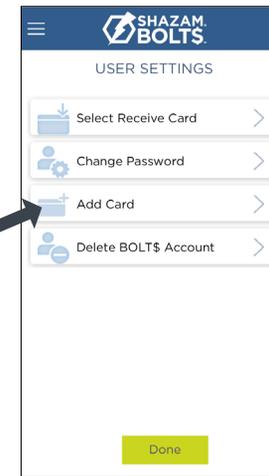
ADDING A CARD

➤ Tap **Add Card** from the **Cards & Balances** or **User Settings** screen

➤ Follow the same prompts to register the card

➤ Review and accept the terms and conditions and verify the card

Note: Passwords must contain at least one capital letter, one lowercase letter, one number, one special character (!, @, #, $, %, &, or *) and be 5 to 32 characters in length. You're required to change your password once a year.
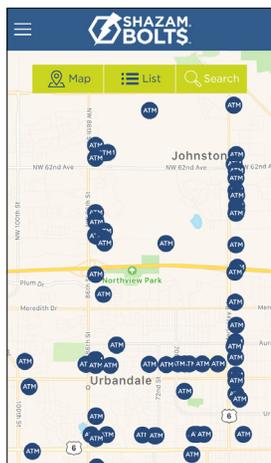
ATM LOCATOR

➤ Tap **ATM Locator** on the **Sign In** or **Menu** screen to find the nearest ATM

➤ If GPS Location Services is enabled, the locator will pinpoint your location

➤ Tap Search icon to find a location